

Release Notes

Axiom Comparative Analytics
Version 2021.1

The Axiom logo consists of the word "AXIOM" in a bold, white, sans-serif font. It is enclosed within a rectangular frame made of two parallel lines. The top and bottom lines are a light blue color, while the left and right lines are a light purple color.

AXIOM

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Contents

About the Release Notes	4
New features in 2021.1	5
New dashboard: Physician Reporting	6
New task pane: Comparative Analytics Physician Admin	8
What to know before upgrading	9
Preparing and scheduling upgrades	10
Getting help and training	11
Issues fixed in 2021.1	13
Issues fixed in 2021.1.2	14
Issues fixed in 2021.1.3	15
Issues fixed in 2021.1.12	16

About the Release Notes

Syntellis Performance Solutions is pleased to announce the 2021.1 release of Axiom Comparative Analytics. Each product release provides new features, enhancements, and configuration options to meet your needs. Many of these features and enhancements are a direct result of your feedback and suggestions.

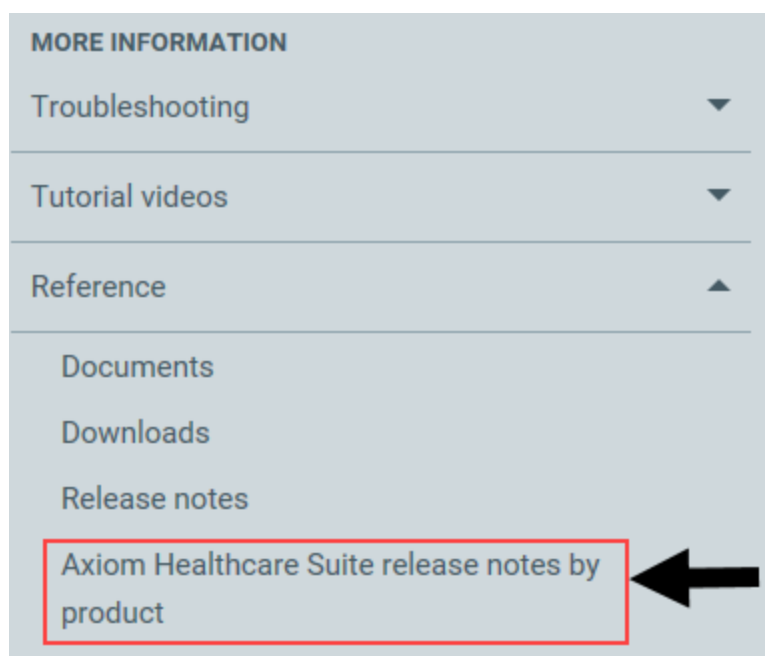
The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

TIP: Periodically, the release notes are updated when new information is available, including patch release fixes. To view the latest release notes, we encourage you to view them in the Axiom Comparative Analytics online help. On the help home page, simply click the Release Notes link at the top of the page.

► Accessing current and older release notes for Axiom Healthcare products

The online help for Axiom Healthcare products includes a page with links to current and past release notes for the last several years. To access this page, [open the product online help](#), and navigate to the **More Information** section.



New features in 2021.1

Axiom Comparative Analytics 2021.1 delivers expanded innovations across the entire Customer 360 platform, empowering you to get a single shared view of your customers and deliver more moments that matter.

[Physician Reporting dashboard](#)

Use the Physician Reporting dashboard to monitor operational and financial performance of physicians, specialties, and practices, to identify opportunities for cost saving and growth. To access Physician Reporting, a separate license is required. For details, contact your sales representative or Client Relations Executive.

[Managing physician new year budget tables](#)

Use the Comparative Analytics Physician Admin task pane to add physician new year budget (BUD_PROV_YYYY) tables. You need to use this feature only if you do not have a license for Physician Budgeting; for details, contact your sales representative or Client Relations Executive.

New dashboard: Physician Reporting

► Why use this feature

Use the Physician Reporting dashboard to monitor operational and financial performance of specialties, practices, and physicians, to identify opportunities for cost saving and growth.

NOTE: To access Physician Reporting, a separate license is required. For details, contact your sales representative or Client Relations Executive.

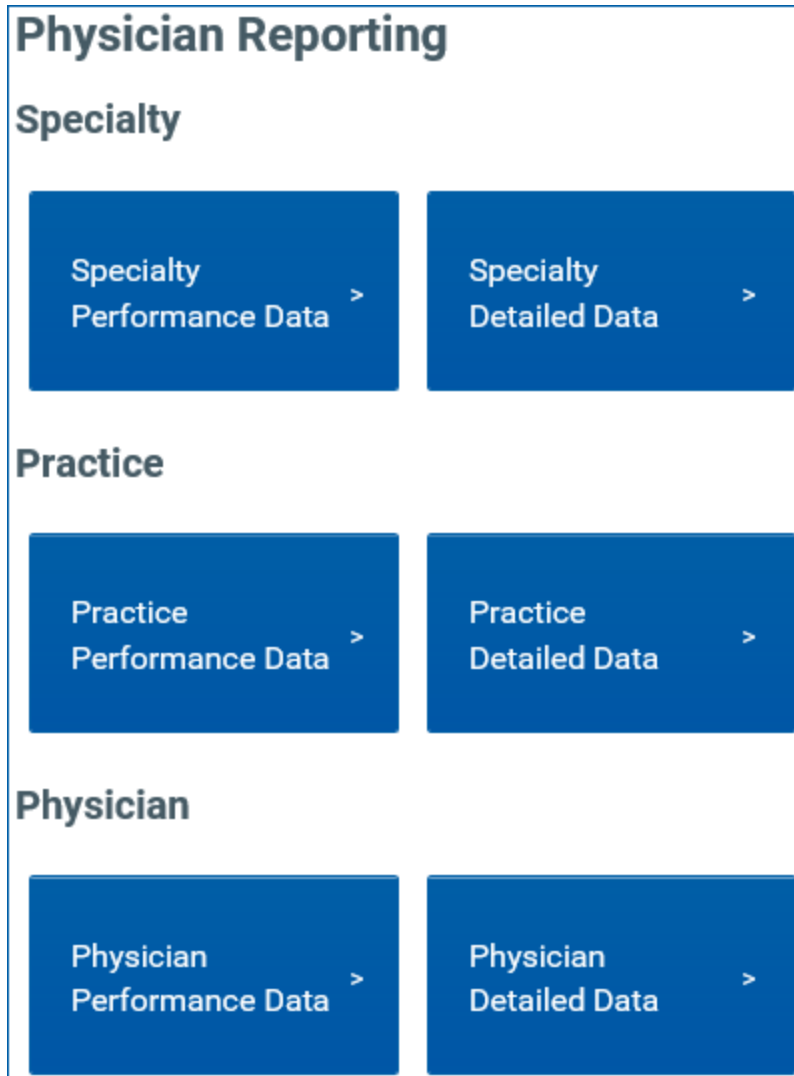
► How this feature works

The report includes links to performance and detailed data for the following reporting levels: Specialty, Practice, and Physician.

Where: The Axiom Comparative Analytics home page.

Who: Users with the Comparative Analytics Physician role.

How: Click the **Physician Reporting** link.



Physician Reporting dashboard (click to enlarge)

The dashboard includes links to performance and detailed data for the following reporting levels:

- [Specialty](#)
- [Practice](#)
- [Physician](#)

► Where to find more information

For information and instructions for using this feature, see the following:

- "Using the Physician Reporting dashboard"

New task pane: Comparative Analytics Physician Admin

► Why use this feature

Use the Comparative Analytics Physician Admin task pane to add physician new year budget (BUD_PROV_YYYY) tables.

NOTE: You need to use this feature only if you do not have a license for Physician Budgeting; for details, contact your sales representative or Client Relations Executive.

You must have the Comparative Analytics Admin role to perform this task.

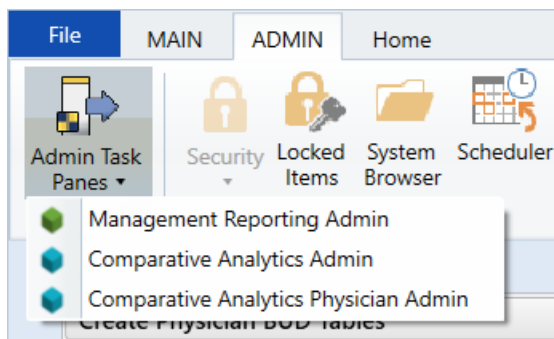
► How this feature works

The task pane lists physician new year budget (BUD_PROV_YYYY) tables that you can create.

Where: The Axiom Comparative Analytics home page.

Who: Users with the Comparative Analytics Admin role.

How: Click the **Comparative Analytics Physician Admin** link.



Comparative Analytics Physician Admin link (click to enlarge)

► Where to find more information

For information and instructions for using this feature, see the following topic:

- “Managing physician new year budget tables”

What to know before upgrading

IMPORTANT: You must apply the Axiom 2021.1 upgrade before applying any 2021.1 Axiom product upgrades. Axiom upgrades are backwards compatible so you can upgrade different products at different times, but you must upgrade to the Axiom 2021.1 before the first product upgrade. Refer to the **Axiom 2021.1 Release Notes** and **Axiom Healthcare Suite 2021.1 Release Notes** for considerations before upgrading.

When upgrading to the 2021.1 version of Axiom Comparative Analytics, keep in mind the following:

- Along with upgrading to Axiom 2020.3, you will also need to upgrade to Axiom Comparative Analytics 2020.3.
- This product upgrade contains updated templates, calculation methods, updated drivers, and remediated defects.
- This product upgrade contains updated templates, calculation methods, and remediated defects.
- Syntellis delivered reports may be replaced. Any report that you saved under a different name or created new will remain untouched. Replaced reports are available in Document History, if needed.
- Any Syntellis delivered report that was moved to a new location will automatically move back to its original location.
- Syntellis product templates and calculation method libraries will be replaced.
- Product task panes will be replaced.
- Process definitions will not be replaced.
- Driver files will be replaced.
- Security roles and sub-systems will be reset to their configured settings. All user security exceptions you may have made will remain intact.
- Specific items configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, will remain as is. Any required modifications to these areas are covered in the release notes, if required.

Preparing and scheduling upgrades

Summary of the upgrade process:

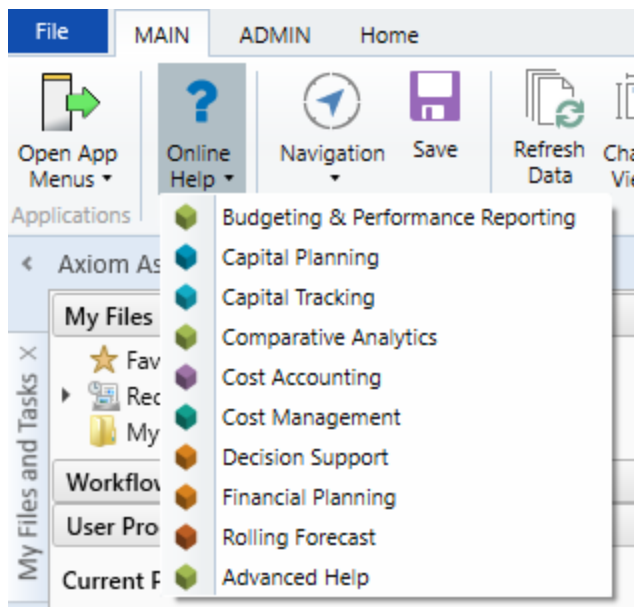
1. **Review product release notes:** Review this document to familiarize yourself with the new features and functionality.
2. **Schedule an installation date:** Submit a request to your organization's Axiom Master System User (MSU) to [contact Support](#) to schedule an installation date and time with at least three days of advance notice. The request should include the following information:
 - Desired Axiom platform version.
 - Desired Axiom for Healthcare product and version.
 - Indicate whether to first refresh the Axiom test sandbox with a copy of the production instance of Axiom and apply update(s) to it. If so, provide the soonest that Syntellis can do this.
 - Propose an approximate two-hour downtime window when Syntellis can apply update(s) to the production instance of Axiom during regular business hours, Monday through Friday 7 AM to 7 PM Central (except holidays recognized by Syntellis).
3. **Complete manual configuration updates:** After installing the upgrade, review any manual setup steps needed to enable features for this version.

Getting help and training

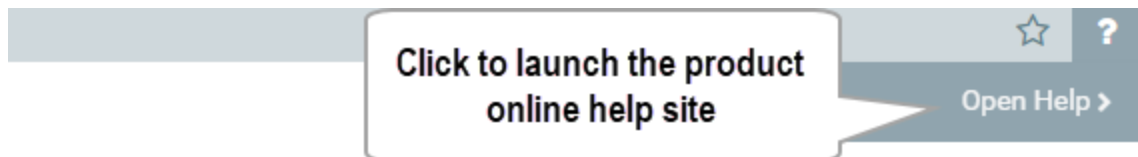
Syntellis provides world-class resources at your fingertips directly within the Axiom system. Axiom Help provides topics, knowledge base articles, documents, webinar/training announcements, and videos to guide you through managing your system. To access these resources, do any of the following:

- **Windows and Excel Clients:** On the Main or Admin ribbon tab, click **Online Help**, and then click the product. Axiom Help opens in a new browser window.

NOTE: The online help opens for only those products you are licensed to use.



- **Form/Web pages:** Form/web-enabled features and products include contextual help directly within the user interface. This information provides a quick summary and/or instructions specifically related to the screen you are using. You can access this information by clicking the question mark in the upper right corner of the screen. To access the full Axiom Help system, click **Open Help** at the top of the contextual help dialog.



► Syntellis Central

[Syntellis Central](#) provides centralized self-service content and resources for the Axiom Comparative Analytics platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products
- Access tips, tricks, and best practices in our knowledge base
- Find training & certification content

including on-demand, video, webinars, labs, and instructor-led coursesSubmit a support issue, find suggested content, and manage any outstanding issues directly with usReview open Software Service project status and details

Issues fixed in 2021.1

The following table lists resolutions for issues addressed in 2021.1, released on April 12, 2021:

Issue	Description
50553 Detailed Department Report (DDR) “Data does not exist for selected criteria”	<p>Summary: When users opened the Detailed Department report and immediately opened Metric Explorer, the system displayed the following message: “Data does not exist for selected criteria.”</p> <p>Resolution: Resolved by modifying formulas in Metric Explorer.</p>
50774 Data Explorer appears to be combining results for included departments that have the same description	<p>Summary: Data Explorer combined results for included departments that had the same description.</p> <p>Resolution: Resolved by adding columns to the following tabs:</p> <ul style="list-style-type: none">• Entity tab: Entity ID, Measure ID• Dept tab: Entity ID, Department ID, Measure ID• Job Code tab: Entity ID, Department ID, Measure ID• Salary tab: Entity ID, Department ID, Measure ID
61114 Department Improvement Opportunity spark trend chart sizing issues	<p>Summary: Some browsers did not display the Department Improvement Opportunity spark trend chart as expected.</p> <p>Resolution: Resolved by updating the application framework.</p>
70074 Budget Variance and 3 Mo Avg variance calculations are not working correctly in the CA_ImportDataJob	<p>Summary: Budget variance calculations generated incorrect results.</p> <p>Resolution: Resolved by revising budget variance formulas.</p>
73035 Entity Performance Report Budget Variance calculation is not working correctly	<p>Summary: The Entity Performance report displayed incorrect results for budget variance formulas.</p> <p>Resolution: Resolved by revising budget variance formulas.</p>
79599 Department Improvement Opportunity trend chart white space	<p>Summary: The Department Improvement Opportunity trend chart displayed excess white space.</p> <p>Resolution: Resolved by updating application components.</p>

Issues fixed in 2021.1.2

No client-facing issues were addressed in this release.

Issues fixed in 2021.1.3

No client-facing issues were addressed in this release.

Issues fixed in 2021.1.12

The following table lists the resolutions for issues addressed in 2021.1.12, released on June 20, 2022:

Issue	Description
Case Number 00470572 - Comparative Analytics Import Data Job Expiring [143893]	<p>Summary: In some client systems, the Scheduled Job of CA_DataImport expires on June 24, 2022. Without a client update to this job, clients will stop receiving automated updates each month starting on July 24, 2022.</p> <p>Resolution: Corrected by removing all the entries before July 24, 2022, and adding additional scheduling entries through July 24, 2024.</p>